

Soul Tribe Marketplace – Vendor Terms & Conditions

This agreement is between you ("Vendor") and the Soul Tribe Marketplace ("Marketplace"), a division of Dressed Up Hippy Store, owned and operated in Oklahoma County, Oklahoma.

By participating as a vendor in our Marketplace, you agree to the terms below. Please read them carefully.

1. Nature of the Relationship

The Marketplace provides a platform for artisans, makers, and small batch producers to list and sell their products.

The Marketplace is **not** the seller of record. All transactions are strictly between you (the Vendor) and your customers.

The Marketplace does not take ownership of products, intervene in disputes, or guarantee sales.

2. Vendor Responsibilities

a. Authentic, Handmade, or New Products Only

Vendors may only list products that are:

Handmade by you

Designed or crafted by you

New and original - new products dropshipped by manufacturers are allowed. (no used, worn, or swap-meet-style items)

Resellers or multi-level marketing businesses are not permitted.

b. Product Listings Must Be Honest & Legal

All listings must:

Be truthful and not misleading

Respect copyright, trademark, and privacy rights

Not include anything defamatory, obscene, discriminatory, or unsafe

The Marketplace may edit, remove, or decline any listing that doesn't meet these requirements.

c. Certifications & Licenses

Vendors must hold and maintain all state and local certifications or licenses required to operate their business, including food permits, sales tax licenses, or cottage food registrations where applicable.

3. Payments & Fees

Vendors agree to pay a flat **subscription fee** (based on their registration plan) to maintain an active presence in the Marketplace.

Vendors set their own product prices.

The Marketplace may charge a small **commission** on each sale as outlined in our vendor policies.

The Marketplace will collect payment from customers and remit the vendor's share on a regular schedule, minus any applicable fees.

4. Shipping, Returns & Customer Service

Vendors are responsible for fulfilling their own orders.

All products must be shipped in a timely manner, with tracking provided where applicable.

Vendors must clearly post and honor a return policy.

Vendors are expected to handle their own customer service. If the Marketplace is contacted by a buyer, we will redirect them to you.

5. Chargebacks & Disputes

Vendors are responsible for chargebacks and any payment disputes unless caused by system failure or proven fraud outside the Vendor's control.

The Marketplace is not liable for any loss, stolen product, or customer dispute.

The Vendor agrees to hold harmless the Marketplace, its owners, and affiliates from any legal claims, loss, or damages arising from Vendor's actions, sales, or customer interactions.

6. Intellectual Property

Vendors retain ownership of their brand and original content.

By listing products, Vendors grant the Marketplace a license to use images and descriptions for promotion or display purposes.

7. Confidentiality & Data Use

Vendor information will be treated confidentially.

The Marketplace owns all data generated by the platform, including order data and customer insights.

Vendors may not use customer data for any purpose outside of fulfilling the order.

8. Termination & Cancellation

This agreement begins upon registration and continues for the term selected (6 or 12 months).

Either party may cancel with 30 days' notice.

The Marketplace may remove any vendor without notice if terms are violated.

9. Governing Law

This agreement is governed by the laws of the State of **Oklahoma**, and any disputes shall be handled in **Oklahoma County, OK**.

10. Final Notes

By selling with the Soul Tribe Marketplace, you agree to these terms in full.

These Terms & Conditions may be updated. Vendors will be notified of major changes.